

SHUTDOWN OF DESALINATION PLANT

NOVEMBER 20TH -25TH 2013

Desalination Company of Trinidad and Tobago (Desalcott) and the Water and Sewerage Authority of Trinidad and Tobago (WASA) announce the **temporary shutdown** of the Desalination Plant at Point Lisas to facilitate expansion works, to enable an increase in the Plant's daily output of 32mgd to 40mgd, by January 2014.

The planned six-day shutdown will take effect from **November 20th-25th 2013** and will have a significant, negative impact on WASA's overall supply position in Trinidad.

In order to mitigate the effects of this supply shortfall on our operations, WASA will implement the following:

- Re-allocate supply from the Caroni Water Treatment Plant
- Divert supply from various water treatment facilities to supplement areas in North, Central and South Trinidad
- Introduce temporary supply schedules
- Institute system of storage at critical service reservoirs
- Strengthen water trucking service
- Accelerate leak repair programme

Role of the consumer:

Consumers are advised to manage their water use efficiently by:

- Reducing consumption
- Eliminating wasteful practices
- Addressing plumbing issues such as leaks and overflowing water tanks at home and in business places
- Maintaining/establishing a system of storage

Consumers can expect regular updates from WASA as the situation warrants, as well as timely notifications of any schedule changes. The Authority encourages consumers to play their part as we strive to ensure a minimal level of inconvenience.

WASA and Desalcott are confident that with the measures introduced to address the absence of supply from the Desalination Plant and with the consumer assuming his/her role that collectively the impact of this supply shortfall will be greatly minimised.

For further information, customers are encouraged to contact WASA's Customer Service Bureau toll free at 800-4420 or 800-4426.



*"Water Security for Every Sector.
Deliver it. Sustain it."*